

# Paulina Chodura

SaaS Documentation Specialist



MkDocs · Diataxis · Video Tutorials · Milan, Italy

I build structured, searchable documentation sites for SaaS companies — from zero to live, end to end.

## BACKGROUND

With an MSc in Engineering from TU Delft and 5+ years as Documentation & Customer Success Lead at RevenueHunt, I combine technical depth with clear, user-focused writing. I built their entire documentation ecosystem from scratch — a live MkDocs site, 124 tutorial videos, and hundreds of help articles — serving 20,000+ Shopify brands. I now offer this same end-to-end service to SaaS companies that want documentation their users will actually use.

## SERVICES

- **Full Documentation Site**  
From \$2,500 · Fixed price
- **Documentation Audit**  
\$499 · 5days delivery
- **Tutorial Video Production**  
\$40/hr · packages available
- **Monthly Retainer**  
From \$600/month

## CASE STUDY — REVENUEHUNT

5+ Years	124 Videos	30+ Hrs video	20k ↓ Support tix
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RevenueHunt is a Shopify product recommendation app used by 20,000+ brands. I built their entire documentation infrastructure from scratch: a live MkDocs site structured with Diataxis, 124 scripted and edited YouTube tutorials (30+ hrs of content), and hundreds of help articles. Result: dramatically reduced support volume, users who self-serve independently.

## RATES AT A GLANCE

Hourly rate	\$40 / hr
Project minimum	\$499
Retainer from	\$600 / month
Availability	Remote · Worldwide
Response time	< 24 hours

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*Paulina built our docs ecosystem from scratch. Users now self-serve answers that used to require a support ticket.*

— RevenueHunt Team

## BRAND



Plus Jakarta Sans — headings & body

JetBrains Mono — labels & code

Web:  
pochodura.com

Upwork:  
upwork.com/fl/~0109d80baf5a0010c1

LinkedIn:  
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